



**Harvey Water Softeners
Ltd**
Hiple Street
Old Woking
Surrey
GU22 9LQ

Tel 01483 753 400
Fax 01483 726 030
harvey@harvey.co.uk

1st September 2009

Dear Customer

There is much confusion about the use of softened water in foreign dishwashers. Some manufacturers recommend not to use softened water but some do.

Recent research has demonstrated that softened water is not a problem and Worcester Bosch has confirmed this to us. See the letter enclosed.

So we recommend using softened water and provide the following guarantee: That softened water from one of our water softeners will not cause any problems with your dishwasher and we undertake to repair or replace your dishwasher if adverse affects were ever demonstrated.

(I have been in the water softener business for over 30 years and have never seen a problem!).

Should you have any queries please contact us.

Yours faithfully

Harvey Bowden.

Harvey Bowden
Chairman